



CityHeart holds the heart of the city in our hands as we compassionately lift up the needs of the homeless, low income and marginalized in our community. Our program began as a ministry of hospitality 16 years ago. As the demand for services grew, so did our operations. Five days a week, CityHeart staff and volunteers tap into their extensive knowledge of local services to connect clients to the best resources for help, serving hundreds of people each month with emergency response to temporary crisis situations.

Our clients often ask for help with **BASIC NEEDS** such as Utility Disconnections · Shelter/Housing/Rent · Food · Transportation

In our experience, it takes a village to resolve the complex situations experienced by many of our clients. CityHeart helps to meet urgent needs, and enables long term solutions by connecting our clients with appropriate community resources for the best possible outcomes.

As a nonprofit charitable organization, our funding comes from the generosity of individual donors, faith communities and grants from family advised funds and local foundations in the community. We have recently established an endowment fund to sustain the future of our mission. Please join us in bringing CityHeart to new heights!



2022 Annual Report



Our Mission

CityHeart offers compassionate response to urgent needs of the homeless, low-income, and marginalized, and makes connections to resources for long term solutions.

Our Vision

The vision of CityHeart is the fulfillment of basic human needs.

Our Values

Hospitality · Diversity · Compassion · Equity · Inclusion · Hope

6,073 Services Provided

3,979 People Served

\$40k+ Direct Services

2,849 Agency Referrals



2,192
ADULTS SERVED
up 12% from 2021



1,778
CHILDREN SERVED
up 15% from 2021



1,696
HOUSEHOLDS SERVED
up 12% from 2021



70%
OF HOUSEHOLDS SERVED
WERE NEW CLIENTS

**MEETING
URGENT NEEDS,
ENABLING LONG
TERM SOLUTIONS**



Mission Moment

"Linda" sought CityHeart's help in paying her water bill. After Linda's husband died from Covid complications, Linda was crippled by grief and the financial hardship that came with the loss of her husband's income.

CityHeart helped Linda navigate the immediate barriers she faced: coordination with her landlord and water service, lack of computer literacy to connect to benefits, and having a reduced, fixed income.

After Linda's urgent need was met, our staff and volunteers took time to assess her needs for long term solutions, namely the need for affordable housing. CityHeart connected Linda with a local provider of case management for Seniors that will walk alongside her during these difficult life transitions.

2022 Service Statistics

Total Services Provided: 6,073



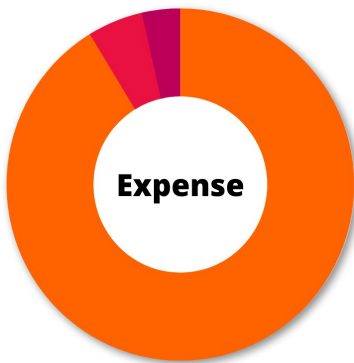
- 49.6%** 2,966 Utilities
- 18.6%** 1,112 Housing / Rent
- 18.3%** 1,093 Other Basic Needs
includes Hunger/Hospitality and Transportation
- 13.5%** 809 Miscellaneous

2022 Financial Snapshot

Where does CityHeart funding come from and how is it spent?



- 14.1% \$29,451 Pledges
- 23.2% \$48,543 Donations
- 25.2% \$52,676 In-Kind Volunteer Support
- 37.5% \$78,209 Grants



- 90.5% \$191,569 Program Services
- 5.6% \$11,938 Management & Gen
- 3.9% \$8,300 Fundraising

SHARING GOOD NEWS

Through the generosity of our community, CityHeart was awarded the following:

\$15,000

Basic Human Needs Grant from The Dayton Foundation

\$3,000

CareSource Corporate Donation

1 OF 3

Selected as 1 of 3 to be awarded 2023 Book Fair Foundation Grant



Donors Making a Difference

CityHeart's culture of compassion is fostered by the generosity of our donors at every level. No matter how you choose to support CityHeart and our clients, you are helping empower more than 4,000 individuals who will turn to us this year for support in meeting their urgent needs and finding long term solutions.

With gratitude and appreciation for our donors, together we achieved an increased level of funding during yet another year that demanded more from us as an organization.

 **\$40,639 Raised**



CityHeart donors enjoying the 7th Annual Fundraiser, "Building Bridges, Filling Gaps"

Looking Ahead . . . CityHeart's top priorities for 2023

1

We are **POISED** to take CityHeart's Mission to new heights

2

We are **GROWING** - building capacity to meet demand

3

We are **CONNECTING** through new partnerships and collaborations

4

We are **MAKING A DIFFERENCE** in our community every day



"Mission Moments" Made Possible by our Board

CityHeart's Executive Director, Kris Sexton, shares the positive impact of CityHeart through the writing of "Mission Moments." These stories encapsulate the everyday work being done by CityHeart staff and volunteers to stabilize families in crisis and prevent homelessness.

CityHeart's Board of Directors ensure "Mission Moments" are possible by overseeing and organizing all the behind-the-scenes work necessary for operating a successful nonprofit.

CityHeart 2022 Board of Directors (L-R): Rick Posey, Judy Johnson, John Cloud, Lisa Taylor, Jeff Froelich, Joyce Willis, Ivy Young (Treasurer), Kris Sexton (Executive Director), Jill Johnson (Vice Chair), Marta Hopkins (Secretary), David P. Harrison (Chair), not pictured Len Roberts.

Board Highlights

- ★ New Member of Dayton Chamber of Commerce
- ★ Completion of SCORE Nonprofit Series
- ★ Participation in MVNC CORE Excellence Series
- ★ Better Business Bureau Member-Accreditation
- ★ Member of Pro Bono Partnership of Ohio



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